

IAM Program Increment (PI) 14 Status Report

Goals Summary				updated	5/23/18		
		Committed Scope		Features		% Done	
Customer Commitments			O365 Self Service Opt-In Stabilization for Students Provision a group to University AD for Papercut application Deprovision users in University Active Directory using grace and separation rules Provisioning access for users who are Withdrawn, Not Registered and Leave of Absence Review and Address HK Self Service user improvements	Total	5	40%	
				In Progress	3		
				Complete/Deferred	2		
				Additional Objectives Completed			
Stability			Improvement for Authentication (CAS Server) IIQ Upgrade DUO update user alias and user information from HarvardKey self-service Scramble (or lock) Students who didn't enable MFA Grouper does not include people when an active role is added, if person had no prior active roles	Total	5	40%	
				In Progress			
				Complete/Deferred	2		
				Additional Objectives Completed			
Cloud			IAM Database to the Cloud Provision HU-LDAP branch AuthLDAP branch to Unified LDAP (SHA-1 only) Move XID schema to the Cloud	Total	4	25%	
				In Progress	3		
				Complete/Deferred	1		
				Additional Objectives Completed			
Improvements			Authentication Environment Updates Optimize IIQ deployments (Cloud Formation templates) Work with Security to define the OU provisioning strategy for UNIVAD for future implementation	Total	3		
				In Progress	3		
				Complete/Deferred			
				Additional Objectives Completed			
% of PI Time Elapsed (12w in total)	50%	IAM Commitments for FY'18	Provisioning to HKS Active Directory (11/4) - Complete Opt-In functionality for Office365 via HarvardKey for students (4/12) - Complete All servers out of the 60 Oxford Street datacenter (6/30) - In Progress	Summary Statistics	Total In Progress Complete/Deferred Additional Completed	17 9 5 0	29%

Sprint Summary

New Feature(s) after Commitment		Features moved from 'To Do' to 'In Progress'	Deferred or Cancelled	Completed Features
Sprint 1 (4/13 - 4/24)	<i>2w elapsed</i>			
Committed	17 features			
In Progress	8 47%			
To Do	9 53%			
Complete/Deferred	0%			
Additional Completed				
Sprint 2 (4/25 - 5/8)	<i>4w elapsed</i>			
Committed	17 features			
In Progress	9 53%			
To Do	8 47%			
Complete/Deferred	0%			
Additional Completed				
Sprint 3 (5/9 - 5/22)	<i>6w elapsed</i>			
Committed	17 features			
In Progress	9 53%			
To Do	3 18%			
Complete/Deferred	5 29%			
Additional Completed				
Sprint 4 (5/23 - 6/5)	<i>8w elapsed</i>			
Committed	features			
In Progress	0%			
To Do	0%			
Complete/Deferred	0%			
Additional Completed				
Sprint 5 (6/6 - 6/19)	<i>10w elapsed</i>			
Committed	features			
In Progress	0%			
To Do	0%			
Complete/Deferred	0%			
Additional Completed				
Sprint 6 (6/20 - 7/3)	<i>12w elapsed</i>			
Committed	features			
In Progress	0%			
To Do	0%			
Complete/Deferred	0%			
Additional Completed				

Operational Activities

Sprint	Harvard Keys Claimed	# Changes Processed	Application Onboarding In-Flight	Completed	Service Now Tasks In-Flight	Completed	# Tickets Updated	# Tickets Resolved	Open Tickets	Duplicate / Overwritten IDs	Priority 1 & 2 Incidents
1: 4/13 - 4/24	1,885	7	14	8	14	20	1,071	410	191	9	n/a
2: 4/25 - 5/8	2,416	11	18	8	13	27	1,391	718	248	4	4/26: 2: HKS Alumni app authorization issue (3d) 5/2: 2: StarRez authorization for some students (3d)
3: 5/9 - 5/22	2,798	9	24	2	13	31	1,319	491	197	11	5/21: 2: HLDAP users not appearing for VOIP in Stage (2h)
4: 5/23 - 6/5											
5: 6/6 - 6/19											
6: 6/20 - 7/3											
Quarterly Total	7,099	27	-	18	-	78	3,781	1,619	-	24	3
Fiscal Year to Date (6/28/17 - now)	49,744	214	-	164	-	408	25,659	12,539	-	237	25