

## IAM Program Increment (PI) 14 Status Report

Goals Summary		updated	4/25/18
Committed Scope		Features	% Done
Customer Commitments	O365 Self Service Opt-In Stabilization for Students Provision a group to University AD for Papercut application Deprovision users in University Active Directory using grace and separation rules Provisioning access for users who are Withdrawn, Not Registered and Leave of Absence Review and Address HK Self Service user improvements	Total	5
		In Progress	1
		Complete/Deferred	
		Additional Objectives Completed	
Stability	Improvement for Authentication (CAS Server) IIQ Upgrade DUO update user alias and user information from HarvardKey self-service Scramble (or lock) Students who didn't enable MFA Grouper does not include people when an active role is added, if person had no prior active roles	Total	5
		In Progress	2
		Complete/Deferred	
		Additional Objectives Completed	
Cloud	IAM Database to the Cloud Provision HU-LDAP branch AuthLDAP branch to Unified LDAP (SHA-1 only) Move XID schema to the Cloud	Total	4
		In Progress	3
		Complete/Deferred	
		Additional Objectives Completed	
Improvements	Authentication Environment Updates Optimize IIQ deployments (Cloud Formation templates) Work with Security to define the OU provisioning strategy for UNIVAD for future implementation	Total	3
		In Progress	2
		Complete/Deferred	
		Additional Objectives Completed	
% of PI Time Elapsed <i>(12w in total)</i>	17%	IAM Commitments for FY'18  Provisioning to HKS Active Directory (11/4) - <b>Complete</b> Opt-In functionality for Office365 via HarvardKey for students (4/12) - <b>Complete</b> All servers out of the 60 Oxford Street datacenter (6/30) - <b>In Progress</b>	Summary Statistics Total 17 In Progress 8 Complete/Deferred Additional Completed

### Sprint Summary

Sprint	New Feature(s) after Commitment	Features moved from 'To Do' to 'In Progress'	Deferred or Cancelled	Completed Features
<b>Sprint 1 (4/13 - 4/24)</b> <i>2w elapsed</i>	Committed 17 features In Progress 8 47% To Do 9 53% Complete/Deferred 0%	- O365 Self Service Opt-In Stabilization for Students - Improvement for Authentication (CAS Server) - IIQ Upgrade - IAM Database to the Cloud - Provision HU-LDAP branch - AuthLDAP branch to Unified LDAP (SHA-1 only) - Authentication Environment Updates - Optimize IIQ deployments (Cloud Formation templates)		
<b>Sprint 2 (4/25 - 5/8)</b> <i>4w elapsed</i>	Committed features In Progress 0% To Do 0% Complete/Deferred 0%			
<b>Sprint 3 (5/9 - 5/22)</b> <i>6w elapsed</i>	Committed features In Progress 0% To Do 0% Complete/Deferred 0%			
<b>Sprint 4 (5/23 - 6/5)</b> <i>8w elapsed</i>	Committed features In Progress 0% To Do 0% Complete/Deferred 0%			
<b>Sprint 5 (6/6 - 6/19)</b> <i>10w elapsed</i>	Committed features In Progress 0% To Do 0% Complete/Deferred 0%			
<b>Sprint 6 (6/20 - 7/3)</b> <i>12w elapsed</i>	Committed features In Progress 0% To Do 0% Complete/Deferred 0%			

### Operational Activities

Sprint	Harvard Keys Claimed	# Changes Processed	Application Onboarding In-Flight	Application Onboarding Completed	Service Now Tasks In-Flight	Service Now Tasks Completed	# Tickets Updated	# Tickets Resolved	# Tickets Open	Duplicate / Overwritten IDs	Priority 1 & 2 Incidents
1: 4/13 - 4/24	1,885	7	14	8	14	20	1071	410	191	9	n/a
2: 4/25 - 5/8											
3: 5/9 - 5/22											
4: 5/23 - 6/5											
5: 6/6 - 6/19											
6: 6/20 - 7/3											
<b>Quarterly Total</b>	1,885	7	-	8	-	20	1,071	410	-	9	0
<b>Fiscal Year to Date (6/28/17 - now)</b>	44,530	194	-	154	-	350	22,949	11,330	-	222	22