| # | Q'4 Posture | Feature | Value Statement | Due | Status | Category | Primary Customer |
|----|----------------|---|---|-------|-------------|---------------------|-------------------------|
| 1 | Carryover | Improvement for Authentication (IDP) | Upgrade a core component of Authentication infrastructure | 4/18 | Complete | Stability | HUIT - IAM |
| 2 | Commit | O365 Self Service Opt-In Stabilization for Students | Ensure smooth rollout and adoption of newly released Office365 opt-in feature | | In Progress | Customer Commitment | Schools |
| 3 | Commit | Improvement for Authentication (CAS Server) | To allow decommissioning of Auth-LDAP servers application registrations must move to a new branch in Unified LDAP | 5/3 | In Progress | Stability | HUIT - IAM |
| 4 | Commit | IAM Database to the Cloud | Successfully move all write applications to point to IAM Database in the cloud. | 6/1-3 | In Progress | Cloud | Cloud Program |
| 5 | Commit | Authentication Environment Updates | To support server decommissioning, provide enhanced services, and modernize technologies determine a strategy to upgrade Auth infrastructure this Fiscal Year | | In Progress | Improvement | IAM Customers |
| 6 | Commit | Provision HU-LDAP branch | To allow decommissioning of HU-LDAP servers IIQ must provision a new branch in Unified LDAP | | In Progress | Cloud | Cloud Program |
| 7 | Commit | Provision a group to University AD for Papercut application | Enable the FAS printing service (Papercut) migration before June 15 2018 | | To do | Customer Commitment | HUIT - Support Services |
| 8 | Commit | AuthLDAP branch to Unified LDAP (SHA-1 only) | To support ITS' autoreg application move the AuthLDAP user branch from legacy host to new Unified LDAP | | In Progress | Cloud | HUIT - ITS |
| 9 | Commit | Optimize IIQ deployments (Cloud Formation templates) | Establish a more automated deployment process for IIQ to reduce operational risk during deployment. | | In Progress | Improvement | HUIT - IAM |
| 10 | Commit | Deprovision users in University Active Directory using grace and separation rules | Support email short-term Out of Office message for separated users. Ensure security with the cleanup of permissions on accounts. | | To do | Customer Commitment | MCT |
| 11 | Commit | Provisioning access for users who are Withdrawn, Not Registered and Leave of Absence | Automates enforcement of FAS On-Leave Policy for extended access to accounts and services. | | To do | Customer Commitment | FAS |
| 12 | Commit | IIQ Upgrade | Ensure ongoing vendor support and lay the foundation for improved core provisioning functionality and feedback, such as tightly interacting with 0365. | | In Progress | Stability | HUIT - IAM |
| 13 | Commit | Review and Address HK Self Service user improvements | Ensure all users can interact with all site functionality effectively. | | To do | Customer Commitment | Misc |
| 14 | Commit | DUO update user alias and user information from HarvardKey self-service | Expand the set of usernames to enable two factor authentication for other services like O365 | | To do | Stability | HUIT - Security |
| 15 | Commit | Scramble (or lock) Students who didn't enable MFA | Finish the last population of users | | To do | Stability | HUIT - Security |
| 16 | Commit | Move XID schema to the Cloud | As part of IAM commitment to move our IAM Database to the cloud, the XID application will be the first to write directly to the Cloud RDS instance in Production. | | To do | Cloud | Cloud Program |
| 17 | Commit | Work with Security to define the OU provisioning strategy for UNIVAD for future implementation | Define a future model that will meet University AD needs in a scalable and secure fashion | | To do | Improvement | HUIT - Security |
| 18 | Commit | Grouper does not include people when an active role is added, if person had no prior active roles | Mitigates group membership integrity issue. Prevents seemingly random people from not accessing applications and un-needed time spent supporting these instance | | To do | Stability | HUIT - IAM |
| 19 | Objective | Move the IIQ AD Gateway servers (in partnership with AD project) | Migrate AD gateway hosts that are used by provisioning to new Cloud based hardware to allow us to decommission Hardware and exit the datacenter | | | Cloud | Cloud Program |
| 20 | Objective | Move Midas App Admin to the Cloud | Migrate App Admin application off of local servers | | | Cloud | Cloud Program |
| 21 | Objective | Plan for HMS Provisioning | Work with Harvard Medical School to define a plan for how we will provision their AD, in concert with Security Project | | | Customer Commitment | HMS |
| 22 | Objective | Plan for HLS Provisioning | Work with Harvard Law School to define a plan for provisoning to their Active Directory, in concert with Security | | | Customer Commitment | HLS |
| 23 | Objective | Server Hardening | Review the IAM server infrastructure and improve our operational posture where appropriate | | | Stability | HUIT - IAM |
| 24 | Objective | HKEY Onboarding Improvements | Improve the documentation and service resources to provide more guidance, direction, and expectation setting to customers who want to onboard an App with HarvardKey | | | Improvement | IAM Customers |
| 25 | Objective | Plan for IIQ Require O365 for specific communitities | Some communities allow O365 opt-in, build the funcitionality to allow certain communities to Require an O365 account be assigned to specific communities | | | Improvement | MCT |
| 26 | Objective | Plan for HarvardKey account credentials to departments (POC?) | Several university applications the ability to access and login via HK services. This non-person access is not tied to the lifecycle of a single user but instead to a department sponsorship or application. We need to build a process for an account life cycle for these types of services. | | | Improvement | HUIT - ITS |
| 27 | Objective | Add Grouper Loader Job Fail Notifications | Knowledge of and quicker reaction/restart time when a Grouper job fails | | | Stability | HUIT - IAM |
| 28 | Objective | Grouper DB access: Create read only and read/write dB users. | Improve operational posture for Grouper infrastructure and increase security | | | Stability | HUIT - IAM |