

#	PI-13 Posture	Feature	Value Statement	Due / Delivered	Status	Category	Primary Customer
1	Committed	HarvardKey Self-Service Flow change Alumni: Remove the two-step button and you are almost done language.	Simplify the experience for Alumni users by removing any reference to Two Factor authentication	1/25	Complete	Customer Commitment	Alumni
2	Added	Authentication Improvement	Improve Authentication functionality for certain login events	3/28	In Progress	Stability	HUIT - IAM
3	Committed	Stabilize IIQ Performance (Environment; Code)	Address performance issues in Provisioning (IIQ) to ensure stability and scalability	2/15	Complete	Stability	HUIT - IAM
4	Committed	Email Self-Service for Students (HKey Self Service, IIQ, and reports)	Allow students to claim an Office365 mailbox via HarvardKey self-service	3/29	At Risk	Customer Commitment	Schools
5	Committed	Bulk license O365 via IIQ	Provide backend functionality to allow users to be licensed for O365 use en masse	3/15	Complete	Improvement	HKS
6	Committed	Improvement for Authentication (IDP)	Upgrade a core component of Authentication infrastructure		In Progress	Stability	HUIT - IAM
7	Committed	Start Planning and Design for Provisioning HMS AD with HarvardKey password, and common attributes from Registry/MIDAS.	Work with HMS to plan for eventual provisioning of HMS Active Directory via IAM		In Progress	Customer Commitment	HMS
8	Committed	API for Privacy data: pre-requisite to deprecate CDWS	Allow API customers to update privacy data via APIs, and will allow for the decommissioning of legacy CDWS infrastructure	1/30	Complete	Cloud	Misc
9	Committed	Writing to new central IAM database in the Cloud	Begin writing data to our new Cloud-based IAM Database (enable all client acceptance testing in stage)		In Progress	Cloud	Cloud Program
10	Committed	Database for App Registrations; Modify HK Auth to use Database	To support eventual server decommissioning decouple HarvardKey from on-prem LDAP servers. Simplify product management, onboarding, operations and reporting	2/20	Deferred to next PI	Cloud	Cloud Program
11	Added	Plan for Authentication Environment Updates	To support server decommissioning, provide enhanced services, and modernize technologies determine a strategy to upgrade Auth infrastructure this Fiscal Year		In Progress	Improvement	IAM Customers
12	Committed	Move the IIQ AD Gateway servers (in partnership with AD project)	Migrate AD gateway hosts that are used by provisioning to new Cloud based hardware to allow us to decommission Hardware and exit the datacenter		In Progress	Cloud	HUIT - AD
13	Committed	Work with Security to define the OU provisioning strategy for UNIVAD for future implementation	Define a future model that will meet University AD needs in a scalable and secure fashion	3/16	Deferred by Customer	Improvement	HUIT - AD
14	Committed	Midas and Midas App Admin to the Cloud	Migrate two core applications to the Cloud to allow for server decommissioning		At Risk	Cloud	IAM Customers
15	Committed	Assist with loading data to new Emergency Broadcast Tool in Test and Production instances	Enable better quality emergency communication by switching tools, and loading Harvard email addresses in addition to the user-entered data	3/30	In Progress	Customer Commitment	MCT
16	Committed	Combine the MIDAS Helpdesk roles	Combine two Midas roles that Helpdesk staff use to improve user experience		In Progress	Improvement	HUIT - Support Services
17	Committed	Silverpop Loader (move to the cloud; fix logic on POI select criteria): Stage Only	Address a Silverpop bug and migrate the server that exports data to the Cloud	3/19	Complete	Cloud	Cloud Program
18	Objective	Provision 60k XID users to Unified LDAP	To decommission old infrastructure provision users into a modern LDAP	2/22	Complete	Cloud	Cloud Program
19	Objective	Cutover XID app to use new Unified LDAP	Migrate XID application to the cloud.	3/15	Complete	Cloud	Cloud Program
20	Objective	Move XID schema to the Cloud	As part of IAM commitment to move our IAM Database to the cloud, the XID application will be the first to write directly to the Cloud RDS instance in Production.		In Progress	Cloud	Cloud Program
21	Objective	Migrate Hyperion and ImageNow from AuthLDAP to Unified LDAP	Migrate priority LDAP customers from legacy AuthLDAP to primary LDAP going forward		Deferred by Customer	Cloud	Misc
22	Objective	AuthLDAP branch to Unified LDAP (SHA-1 only)	To support ITS' autoreg application move the AuthLDAP user branch from legacy host to new Unified LDAP			Cloud	HUIT - ITS
23	Objective	Provision HU-LDAP branch	To allow decommissioning of HU-LDAP servers IIQ must provision a new branch in Unified LDAP			Cloud	Cloud Program
24	Objective	IIQ Target health alerting (in lower environments)	Prevent delays in development for software engineers due to undetected environmental issues such as end target unavailability.			Stability	HUIT - IAM
25	Objective	Ansible Tower and apply Meltdown and Spectre for our Cloud Apps	Allow IAM to deploy critical software to all hosts for critical services especially security services like Nessus, CrowdStrike, and CarbonBlack as well as patch for Meltdown and Spectre vulnerabilities		In Progress	Cloud	HUIT - ITS
26	Objective	Foundation for Deprov users in UNIVAD; using grace and separation rules for account lifecycle, that includes Delete at end.	Support email short-term Out of Office message for separated users. Ensure security with the cleanup of permissions on accounts.			Customer Commitment	MCT
27	Objective	Provision a group for Papercut to UNIVAD	Enable the FAS printing service (Papercut) migration before June 15 2018			Customer Commitment	HUIT - Support Services
28	Objective	HKS provisioning updates: PhD OU	Priority enhancements or fixes for provisioning of HKS AD			Customer Commitment	HKS
29	Objective	IIQ Upgrade (environmental readiness, and additional instances, including targets?)	Ensure ongoing vendor support and lay the foundation for improved core provisioning functionality and feedback, such as tightly interacting with 0365.			Stability	HUIT - IAM
30	Objective	Fix IDP Bronze Certification	Maintain Harvard's InCommon Bronze certification		In Progress	Stability	IAM Customers
31	Objective	Bulk HUID Creation capability using Batch Admin and existing ID API	Create a new process that creates a quantity of HUIDs in one step, by leveraging existing API and Batch Administration Tool			Improvement	IAM Customers
32	Objective	Work with Telecomm to import phone listings to address complaints from HKS, Support Services, fix online directories (also clean up stale data)	Improve customer service for HUIT customers, and School Support Services, as well as foster collaboration by improving employee phone directory data,		In Progress	Improvement	HUIT - Harvard Phone
33	Objective	Design provisioning of access for users who are Withdrawn, Not Registered, Leave of Absence, in accordance with Registrar policy	Automates enforcement of FAS On-Leave Policy for extended access to accounts and services.		In Progress	Customer Commitment	FAS