

IAM Program Increment (PI) 13 Status Report

Goals Summary				updated	3/16/18	
		Committed Scope	Features		% Done	
Cloud	API Expansion to accommodate privacy data (allows decommissioning of CDWS infrastructure); Writing to new central IAM database in the Cloud; Migrating HarvardKey Authentication to reference a database instead of a legacy LDAP; Migrate Provisioning gateway servers to the Cloud; Midas and App Admin migrated to the Cloud; Silverpop loader fix and migration to Cloud	Total	6	33%		
		In Progress	3			
		Complete/Deferred	2			
		Additional Objectives Completed	1			
Customer Commitments	Two Factor simplification for Alumni; Office365 opt-in via HarvardKey Self Service; Planning with HMS for AD provisioning; Loading of data for Emergency Broadcast Tool	Total	4	25%		
		In Progress	3			
		Complete/Deferred	1			
		Additional Objectives Completed				
Improvements	Provide function to bulk license users for Office365; Work with security to define a future AD directory structure; Combine MIDAS helpdesk roles to improve experience	Total	4			
		In Progress	3			
		Complete/Deferred				
		Additional Objectives Completed				
Stability	Stabilize IIQ performance (Environment and Code); Improvement for Authentication (IDP), Authentication Improvement	Total	3	33%		
		In Progress	2			
		Complete/Deferred	1			
		Additional Objectives Completed				
% of PI Time Elapsed (12w in total)	67%	IAM Commitments for FY'18	Provisioning to HKS Active Directory (11/4) - Complete Opt-In functionality for Office365 via HarvardKey for students (3/22) - In Progress All servers out of the 60 Oxford Street datacenter (6/30) - In Progress	PI-13 Summary Statistics	Total 17 In Progress 11 Complete/Deferred 4 Additional Completed 1	24%

Sprint Summary

		New Feature(s) after Commitment	Features moved from 'To Do' to 'In Progress'	Deferred or Cancelled	Completed Features
Sprint 1 (1/17 - 1/30)	2w elapsed				
	Committed 15 features		Stabilize IIQ Performance Email Self-Service for Students Authentication Improvement (IDP) Writing to new central IAM database in the Cloud		Two Factor simplification for Alumni API Expansion to accommodate privacy data
	In Progress 4 27%				
	To Do 9 60%				
	Complete/Deferred 2 13%				
	Additional Completed				
Sprint 2 (1/31 - 2/13)	4w elapsed	Authentication Improvement	Planning with HMS for AD provisioning Loading of data for Emergency Broadcast Tool Authentication Improvement		Stabilize IIQ Performance (Environment; Code)
	Committed 16 features				
	In Progress 6 38%				
	To Do 7 44%				
	Complete/Deferred 3 19%				
	Additional Completed				
Sprint 3 (2/14 - 2/27)	6w elapsed	Plan for Authentication Environment Updates	Provide function to bulk license users for Office365 Migrate Provisioning gateway servers to the Cloud Combine MIDAS helpdesk roles to improve experience	Database for App Registrations; Modify HK Auth to use Database	Provision 60k XID users to Unified LDAP (objective)
	Committed 17 features				
	In Progress 9 53%				
	To Do 4 24%				
	Complete/Deferred 4 24%				
	Additional Completed 1				
Sprint 4 (2/28 - 3/13)	8w elapsed		Midas and App Admin migrated to the Cloud Plan for Authentication Environment Updates		
	Committed 17 features				
	In Progress 11 65%				
	To Do 2 12%				
	Complete/Deferred 4 24%				
	Additional Completed 1				
Sprint 5 (3/14 - 3/27)	10w elapsed				
	Committed features				
	In Progress 0%				
	To Do 0%				
	Complete/Deferred 0%				
	Additional Completed				
Sprint 6 (3/28 - 4/10)	12w elapsed				
	Committed features				
	In Progress 0%				
	To Do 0%				
	Complete/Deferred 0%				
	Additional Completed				

Operational Activities

Sprint	# Changes Processed	Application Onboarding In-Flight	Application Onboarding Completed	Service Now Tasks In-Flight	Service Now Tasks Completed	# Tickets Updated	# Tickets Resolved	Duplicate / Overwritten IDs	Priority 1 & 2 Incidents
1: 1/17 - 1/30	7	11	8	12	22	1354	561	8	1/22: 1: HU-LDAP Failure, some sites unable to Auth. 24min
2: 1/31 - 2/13	4	11	10	13	27	1207	646	18	n/a
3: 2/14 - 2/27	11	13	8	11	17	990	403	12	2/27: 2: SSO failing for Siteimprove (vendor issue)
4: 2/28 - 3/13	12	12	11	14	15	983	511	11	n/a
5: 3/14 - 3/27									
6: 3/28 - 4/10									
Quarterly Total	34	47	37	50	81	6704	2170	49	2
Fiscal Year to Date (6/28/17 - now)	159	-	131	-	279	21670	9951	199	19