#	Q'3 Posture	Feature	Value Statement	Due	Status	Product Owner Lead	Category	Primary Customer	Work Stream
1	Carryover	IIQ Upgrade Stabilization	Ensure accurate ongoing provisioning and deprovisioning in wake of release.	2/13	Complete	Glenn	Stability	HUIT - IAM	Provisioning
2	Carryover	Self-service for 0365 DUO February Release (KeySS 5.3.0)	Increase security by allowing user enablement of email two-step.	2/13	Complete	Ken	Improvement	HUIT - Security	Two Step
3	Carryover	HarvardKey Authorization Release Stabilization	Ensure a stable and performance authentication environment for fast, secure user access	2/23	In Progress	Mahbub	Stability	HUIT - IAM	Auth Z/N
4	Carryover	Allow Library Research Assistants to be a role on a person's permanent HUIDs	Address MIDAS user productivity concerns from slow running queries, migrate off legacy AuthN, improve user experience for Research Assistants, and reduce risk of reassigning an existing email address to a new user		In Progress	Terry	Stability	Other - HUL	Registry
5	Planned	ITCRB HarvardKey Light Project Planning: Stakeholder outreach, requirements, vendor evaluation and design	Provide a better user experience for externally based users and existing XID holders that is integrated with HarvardKey; implement a unitying identity that will help user experience and better data for Harvard to use in support of programs and advancement.		In Progress	Jane	ITCRB	HUIT - IAM	Other
6	Planned	Grouper Upgrade to 2.4 (Final Validation completed in Stage)	Ensure security and stability of a core authorization service component that is integral to providing online access to Harvard resources		In Progress	Terry	Improvement	HUIT - IAM	Group Svcs
7	Planned	IAM Identity registry patch/upgrade	Facilitate a better database support model and reduce the number support calls	3/16	In Progress	Amy	Stability	HUIT - IAM	Registry
8	Planned	ITCRB - Broadcast Communications (MessageMe) integration planning April Release (KeySS 5.3.2)	Fulfill our commitment to the ITCRB funded project around emergency communication, by creating a new user process	April	In Progress	Ken	ITCRB	HUIT - MCT	Provisioning
9	Planned	Support the Spring 2019 Email Onboarding Cycle: Address Google onboarding workflow issues March Release (KeySS 5.3.1) March Release (IIQ 6.2.0)	Streamline the user self-service experience to address a set of bugs and recurring incidents	3/21	In Progress	Ken	Customer Commitment	School - GSAS	Self Service
10	Planned	Update existing Email Ledger with all known Google NickNames (@college, @g) February Release (KeySS 5.3.0)	Avoid assigning existing emails to new people, which is a serious defect.	February	In Progress	Ken	Stability	HUIT - IAM	Registry
11	Planned	HMS Phase 1	Enable HMS to improve the password management through the integration of HarvardKey into the eCommons identity		In Progress	Tim G.	Improvement	School - HMS	Provisioning
12	Planned	KeySS Verbiage changes/enhancements March Release (KeySS 5.3.1)	Reduce user confusion and calls to support desk	3/21	To do	Ken	Improvement	Other - HAA	Self Service
13	Planned	Make additional target specific data available to Qlik and ad-hoc query analysis: Azure (Mailbox status) DUO and IIQ.	Enable data analysis using target data for various operational and strategic purposes.		In Progress	Amy	Improvement	HUIT - MCT	Registry
14	Stretch	Change UNIVAD OU Provisioning with Security Project (Production)	Align the provisioning of Active Directory to AD Project specifications to enable robust implementation in support of security of online resources			Tim G.	ITCRB	HUIT - Security	Provisioning
15	Stretch	Harden HLDAP Infrastrucutre	Security and operational hardening of critical infrastructure			Glenn	Stability	HUIT - IAM	Directories
16	Stretch	O365 Disabled Accounts Extension option within IIQ	Provision tags to allow O365 users who leave the University to have an Out of Office message for a period of time			Carolyn	Improvement	HUIT - MCT	Provisioning
17	Stretch	O365 Manual Deprov of mailbox license	Implement a process where licenses are removed permitting additional control over the complete lifecycle of a mailbox. Provides the explicit removal of a mailbox license as a new function to ensure compliance with software licenses and eliminate gaps in deprovisioning for separated users.			Glenn	Stability	HUIT - IAM	Provisioning
18	Stretch	Deploy & Configure New IAM CI/CD Servers (Jenkins) - Part 1	Ensure IAM Services can be maintained reliably and securely via a modern build environment.		In Progress	Glenn	Stability	HUIT - IAM	Other
19	Stretch	Populate all UUIDS for @college accounts in Google.	Adds the missing UUID within the @college instance as a universal account identifier and will allow better account correlation in the future.			Glenn	Stability	HUIT - MCT	Registry
20	Stretch	Implement More Robust Duplicate ID Resolution Process (Documentation)	Make the transition for individuals who are required to change their HUID as painless as possible. Also enable more IAM team members to assist with this work through scripting and playbook improvements.		In Progress	Masha	Stability	HUIT - IAM	Registry
21	Stretch	Email Ledger initial design in DEV/QA: Modify structure to maintain duplicate entries (same email multiple users) and support email reuse	Minimize the risk of assigning an email address that is already in use to a different person; enable enforcement of the policy that embargoes reuse of email; support exceptions as required by some Schools.		In Progress	Amy	Customer Commitment	HUIT - MCT	Registry