

## IAM Program Increment (PI) 17 Status Report

Goals Summary				updated	3/6/19
Planned Scope		Features		% Done	
Stability		IIQ Upgrade Stabilization HarvardKey AuthN Release Stabilization Allow Library Research Assistants to be a role on a person's permanent HUIDs IAM Identity registry patch/upgrade Update existing Email Ledger with all known Google NickNames	Total 5 In Progress 4 Complete/Deferred 1 Additional Objectives Completed	20%	
Improvements		Self-service for 0365 DUO Grouper Upgrade to 2.4 HMS Phase 1 KeySS Verbiage changes/enhancements Make additional target specific data available to Qlik and ad-hoc queries	Total 5 In Progress 3 Complete/Deferred 1 Additional Objectives Completed	20%	
ITCRB		ITCRB HarvardKey Light Project Planning ITCRB - Broadcast Communications (MessageMe) integration	Total 2 In Progress 2 Complete/Deferred Additional Objectives Completed		
Customer Commitments		Support the Spring 2019 Email Onboarding Cycle	Total 1 In Progress 1 Complete/Deferred Additional Objectives Completed		
% of PI Time Elapsed (14w in total)	45%	IAM Commitments for FY'19 Protect O365 with Two Factor - <b>COMPLETE</b> Partner with HLS/HMS for Provisioning - <b>In Progress</b> Critical Upgrades (Authentication / IIQ / Grouper) - <b>In Progress</b> Determine solution for XID replacement to integrate with HarvardKey platform - <b>In Progress</b> Provision Groups to Active Directory	Summary Statistics Total 13 In Progress 10 Complete/Deferred 2 Additional Completed	15%	

### Sprint Summary

		New Feature(s) after PI Start	Features moved from 'To Do' to 'In Progress'	Deferred or Cancelled	Completed Features
<b>Sprint 1 (1/14 - 1/22)</b>	1w elapsed	Planned 13 features In Progress 5 38% To Do 8 62% Complete/Deferred Additional Completed	- IIQ Upgrade Stabilization - Self-service for 0365 DUO - HarvardKey AuthN Release Stabilization - Allow Library Research Assistants to be a role on a person's permanent HUIDs - ITCRB HarvardKey Light Project Planning		
<b>Sprint 2 (1/23 - 2/5)</b>	3w elapsed	Planned 13 features In Progress 8 62% To Do 5 38% Complete/Deferred Additional Completed	- IAM Identity registry patch/upgrade - Update existing Email Ledger with all known Google NickNames - HMS Phase 1		
<b>Sprint 3 (2/6 - 2/19)</b>	5w elapsed	Planned 13 features In Progress 10 77% To Do 1 8% Complete/Deferred 2 15% Additional Completed	- Grouper Upgrade to 2.4 - ITCRB - Broadcast Communications (MessageMe) integration - Support the Spring 2019 Email Onboarding Cycle - Make additional target specific data available to Qlik and ad-hoc queries		- IIQ Upgrade Stabilization - Self-service for 0365 DUO
<b>Sprint 4 (2/20 - 3/5)</b>	7w elapsed	Planned 13 features In Progress 10 77% To Do 0 0% Complete/Deferred 3 23% Additional Completed			- Allow Library Research Assistants to be a role on a person's permanent HUIDs
<b>Sprint 5 (3/6 - 3/19)</b>	9w elapsed	Planned features In Progress 0% To Do 0% Complete/Deferred 0% Additional Completed			
<b>Sprint 6 (3/20 - 4/2)</b>	11w elapsed	Planned features In Progress 0% To Do 0% Complete/Deferred 0% Additional Completed			

Sprint	Harvard Keys Claimed	# Changes Processed	Application Onboarding Tickets In-Flight	Completed	Service Now Tasks In-Flight	Completed	# Tickets Updated	# Tickets Resolved	Open Tickets	Duplicate / Overwritten IDs	Priority 1 & 2 Incidents
1: 1/14 - 1/22	1,211	4	17	9	14	11	665	340	271	8	1/16: 1: Authentication issues after Key claiming (3h) 1/22: 1: Authentication issues after Key claiming (2h)
2: 1/23 - 2/5	2,783	7	18	9	14	32	1,402	685	198	19	n/a
3: 2/6 - 2/19	1,336	11	20	12	10	24	1,229	476	147	12	n/a
4: 2/20 - 3/5	1,787	12	18	10	9	4	977	375	183	28	2/23: 1: HarvardKey Authentication System Upgrade - Interruption of applications
5: 3/6 - 3/19											
6: 3/20 - 4/2											
<b>Quarterly Total</b>	7,117	34	-	40	-	71	4,273	1,876	-	67	3
<b>Fiscal Year to Date (7/4/18 - now)</b>	31,405	140	-	192	-	403	17,890	9,031	-	186	14