IAM Program Increment (PI) 15 Status Report

Goals Summary

updated 7/23/18

	Committed Scope	Features		% Done
Improvements	IIQ - Allow users to be put into "O365 Duo protected" Group Grouper: load Preferred (Listing) Name instead of Official Name Operationalize Phone data updates Refine the username choices offered during claiming and opt-in DCE Library access (new card type and card eligibility work) Midas performance enhancements SAO library Physical Access	Total	7	14%
		In Progress	4	
		Complete/Deferred	1	
		Additional Objectives Completed		
Stability	Authentication behind Cloud Shield IIQ Upgrade Grouper: Patch OS to latest AMI and include Ansible Tower SIS Student Role Data cleanup	Total	4	
		In Progress	3	
		Complete/Deferred		
		Additional Objectives Completed		
Customer Commitments	Priority HKS Provisioning Improvements HMS Provisioning Project Plan Update "MFA Optional" communities to allow Admitted Students to opt-in to Two Step verification Deploy new MFA communities to ensure Two Step Required for most communities of users	Total	4	
		In Progress	3	
		Complete/Deferred		
		Additional Objectives Completed		
Cloud	Support customer migrations to Unified LDAP AuthLDAP branch to Unified LDAP (SHA-1 only) Move remaining Windows servers out of Oxford Street Decomm Public LDAP legacy server	Total	4	
		In Progress	3	
		Complete/Deferred		
		Additional Objectives Completed		
% of PI Time Elapsed (12w in total) — 17% — IAM Commitments for FY'19	Partner with HLS/HMS for Provisioning - **In Progress** Protect O365 with Two Factor - **In Progress** Critical Upgrades (Authentication / IIQ / Grouper) - **In Progress** Provision Groups to Active Directory Determine solution for XID replacement to integrate with HarvardKey platform	Summary Statistics — Total	19	5%
		In Progress	13	
		Complete/Deferred	1	
		Additional Completed		

Sprint Summary

	New Feature(s) after Commitment	Features moved from 'To Do' to 'In Progress'	Deferred or Cancelled	Completed Features
Sprint 1 (7/4 - 7/17) *2w elapsed* Committed 19 features In Progress 13 — 68% To Do 5 — 26% Complete/Deferred 1 — 5% Additional Completed		***Improvements (4):*** Grouper: load Preferred Name instead of Official Name; Operationalize Phone data updates; Refine the username choices offered during claiming and opt-in; DCE Library access ***Stability (3):*** Auth behind Cloud Shield; IIQ Upgrade; SIS Data cleanup ***Customer (3):*** Priority HKS Provisioning Improvements; HMS Provisioning Project Plan; Update "MFA Optional" communities to allow Admitted Students to opt-in to Two Step verification ***Cloud (3):*** Support customer migrations to Unified LDAP; Move remaining Windows servers out of Oxford Street; Decomm Public LDAP		SAO library Physical Access
Sprint 2 (7/18 - 7/31) *4w elapsed* Committed features In Progress 0% To Do 0% Complete/Deferred 0% Additional Completed				
Sprint 3 (8/1 - 8/14) *6w elapsed* Committed features In Progress 0% To Do 0% Complete/Deferred 0% Additional Completed				
Sprint 4 (8/15 - 8/28) *8w elapsed* Committed features In Progress 0% To Do 0% Complete/Deferred 0% Additional Completed				
Sprint 5 (8/29 - 9/11) *10w elapsed* Committed features In Progress 0% To Do 0% Complete/Deferred 0% Additional Completed				
Sprint 6 (9/12 - 9/25) *12w elapsed* Committed features In Progress 0% To Do 0% Complete/Deferred 0% Additional Completed				

Operational Activities

Sprint	Harvard Keys Claimed	# Changes Processed	Application Onboarding In-Flight	Application Onboarding Completed	Service Now Tasks In-Flight	Service Now Tasks Completed	# Tickets Updated	# Tickets Resolved	Open Tickets	Duplicate / Overwritten IDs	Priority 1 & 2 Incidents
1: 7/4 - 7/17	2,155	7	9	21	14	12	1,059	558	271	11	n/a
2: 7/18 - 7/31											
3: 8/1 - 8/14											
4: 8/15 - 8/28											
5: 8/29 - 9/11											
6: 9/12 - 9/25											
Quarterly Total	2,155	7	-	21	-	12	1,059	558	-	11	0
Fiscal Year to Date (7/4/18 - now)	2,155	7	-	21	-	12	1,059	558	-	11	0

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