

IAM Program Increment (PI) 13 Status Report

Goals Summary				updated	1/31/18
	Committed Scope			Features	% Done
Cloud	API Expansion to accommodate privacy data (allows decommissioning of CDWS infrastructure); Writing to new central IAM database in the Cloud; Migrating HarvardKey Authentication to reference a database instead of a legacy LDAP; Migrate Provisioning gateway servers to the Cloud; Midas and App Admin migrated to the Cloud; Silverpop loader fix and migration to Cloud			Total 6 In Progress 1 Complete/Deferred 1 Additional Objectives Completed	17%
Customer Commitments	Two Factor simplification for Alumni; Office365 opt-in via HarvardKey Self Service; Planning with HMS for AD provisioning; Loading of data for Emergency Broadcast Tool			Total 4 In Progress 3 Complete/Deferred 1 Additional Objectives Completed	25%
Improvements	Provide function to bulk license users for Office365; Work with security to define a future AD directory structure; Combine MIDAS helpdesk roles to improve experience			Total 3 In Progress Complete/Deferred Additional Objectives Completed	
Stability	Stabilize IIQ performance (Environment and Code); Improvement for Authentication (IDP), Authentication Improvement			Total 3 In Progress 2 Complete/Deferred 1 Additional Objectives Completed	33%
% of PI Time Elapsed (12w in total)	33%	IAM Commitments for FY'18	Provisioning to HKS Active Directory (11/4) - Complete Opt-In functionality for Office365 via HarvardKey for students (3/22) - In Progress All servers out of the 60 Oxford Street datacenter (6/30) - In Progress	PI-13 Summary Statistics Total 16 In Progress 6 Complete/Deferred 3 Additional Completed	19%

Sprint Summary

	New Feature(s) after Commitment	Features moved from 'To Do' to 'In Progress'	Deferred or Cancelled	Completed Features
Sprint 1 (1/17 - 1/30) 2w elapsed Committed 15 features In Progress 4 27% To Do 9 60% Complete/Deferred 2 13% Additional Completed		Stabilize IIQ Performance Email Self-Service for Students Authentication Improvement (IDP) Writing to new central IAM database in the Cloud		Two Factor simplification for Alumni API Expansion to accommodate privacy data
Sprint 2 (1/31 - 2/13) 4w elapsed Committed 16 features In Progress 6 38% To Do 7 44% Complete/Deferred 3 19% Additional Completed	Authentication Improvement	Planning with HMS for AD provisioning Loading of data for Emergency Broadcast Tool Authentication Improvement		Stabilize IIQ Performance (Environment; Code)
Sprint 3 (2/14 - 2/27) 6w elapsed Committed features In Progress 0% To Do 0% Complete/Deferred 0% Additional Completed				
Sprint 4 (2/28 - 3/13) 8w elapsed Committed features In Progress 0% To Do 0% Complete/Deferred 0% Additional Completed				
Sprint 5 (3/14 - 3/27) 10w elapsed Committed features In Progress 0% To Do 0% Complete/Deferred 0% Additional Completed				
Sprint 6 (3/28 - 4/10) 12w elapsed Committed features In Progress 0% To Do 0% Complete/Deferred 0% Additional Completed				

Operational Activities

Sprint	# Changes Processed	Application Onboarding In-Flight	Application Onboarding Completed	Service Now Tasks In-Flight	Service Now Tasks Completed	# Tickets Updated	# Tickets Resolved	Duplicate / Overwritten IDs	Priority 1 & 2 Incidents
1: 1/17 - 1/30	7	11	8	12	22	1354	561	8	1/22: 1: HU-LDAP Failure, some sites unable to Auth. 24min
2: 1/31 - 2/13	4	11	10	13	27	1207	646	18	n/a
3: 2/14 - 2/27									
4: 2/28 - 3/13									
5: 3/14 - 3/27									
6: 3/28 - 4/10									
Quarterly Total	11	22	18	25	49	3794	1233	26	1
Fiscal Year to Date (6/28/17 - now)	136	-	112	-	247	18760	9014	176	18