

## IAM Program Increment (PI) 13 Status Report

Goals Summary				updated	1/31/18	
		Committed Scope	Features		% Done	
Cloud	API Expansion to accommodate privacy data (allows decommissioning of CDWS infrastructure); Writing to new central IAM database in the Cloud; Migrating HarvardKey Authentication to reference a database instead of a legacy LDAP; Migrate Provisioning gateway servers to the Cloud; Midas and App Admin migrated to the Cloud; Silverpop loader fix and migration to Cloud		Total	6	17%	
			In Progress	1		
			Complete/Deferred	1		
			Additional Objectives Completed			
Customer Commitments	Two Factor simplification for Alumni; Office365 opt-in via HarvardKey Self Service; Planning with HMS for AD provisioning; Loading of data for Emergency Broadcast Tool		Total	4	25%	
			In Progress	1		
			Complete/Deferred	1		
			Additional Objectives Completed			
Improvements	Provide function to bulk license users for Office365; Work with security to define a future AD directory structure; Combine MIDAS helpdesk roles to improve experience		Total	3		
			In Progress			
			Complete/Deferred			
			Additional Objectives Completed			
Stability	Stabilize IIQ performance (Environment and Code); Security Fix for Authentication		Total	2		
			In Progress	2		
			Complete/Deferred			
			Additional Objectives Completed			
% of PI Time Elapsed (12w in total)	17%	IAM Commitments for FY'18	Provisioning to HKS Active Directory (11/4) - <b>Complete</b> Opt-In functionality for Office365 via HarvardKey for students (3/22) - <b>In Progress</b> All servers out of the 60 Oxford Street datacenter (6/30) - <b>In Progress</b>	PI-13 Summary Statistics	Total 15 In Progress 4 Complete/Deferred 2 Additional Completed	13%

### Sprint Summary

		New Feature(s) after Commitment	Features moved from 'To Do' to 'In Progress'	Deferred or Cancelled	Completed Features
<b>Sprint 1 (1/17 - 1/30)</b>	2w elapsed				
	Committed	15 features	Stabilize IIQ Performance Email Self-Service for Students Security Fix for Authentication Writing to new central IAM database in the Cloud		Two Factor simplification for Alumni API Expansion to accommodate privacy data
	In Progress	4 27%			
	To Do	9 60%			
	Complete/Deferred	2 13%			
	Additional Completed				
<b>Sprint 2 (1/31 - 2/13)</b>	4w elapsed				
	Committed	features			
	In Progress	0%			
	To Do	0%			
	Complete/Deferred	0%			
	Additional Completed				
<b>Sprint 3 (2/14 - 2/27)</b>	6w elapsed				
	Committed	features			
	In Progress	0%			
	To Do	0%			
	Complete/Deferred	0%			
	Additional Completed				
<b>Sprint 4 (2/28 - 3/13)</b>	8w elapsed				
	Committed	features			
	In Progress	0%			
	To Do	0%			
	Complete/Deferred	0%			
	Additional Completed				
<b>Sprint 5 (3/14 - 3/27)</b>	10w elapsed				
	Committed	features			
	In Progress	0%			
	To Do	0%			
	Complete/Deferred	0%			
	Additional Completed				
<b>Sprint 6 (3/28 - 4/10)</b>	12w elapsed				
	Committed	features			
	In Progress	0%			
	To Do	0%			
	Complete/Deferred	0%			
	Additional Completed				

### Operational Activities

Sprint	# Changes Processed	Application Onboarding In-Flight	Completed	Service Now Tasks In-Flight	Completed	# Tickets Updated	# Tickets Resolved	Duplicate / Overwritten IDs	Priority 1 & 2 Incidents
1: 1/17 - 1/30	7	11	8	12	22	1354	561	8	1/22: 1: HU-LDAP Failure, some sites unable to Auth. 24min
2: 1/31 - 2/13									
3: 2/14 - 2/27									
4: 2/28 - 3/13									
5: 3/14 - 3/27									
6: 3/28 - 4/10									
<b>Quarterly Total</b>	7	11	8	12	22	1923	569	8	1
<b>Fiscal Year to Date (6/28/17 - now)</b>	132	-	102	-	220	16889	8350	158	18