



**HARVARD UNIVERSITY**  
Information Technology

# IAM Lunch & Learn: HarvardKey



August 12, 2015

Wednesday

12:00-1:00 p.m.

6 Story St CR

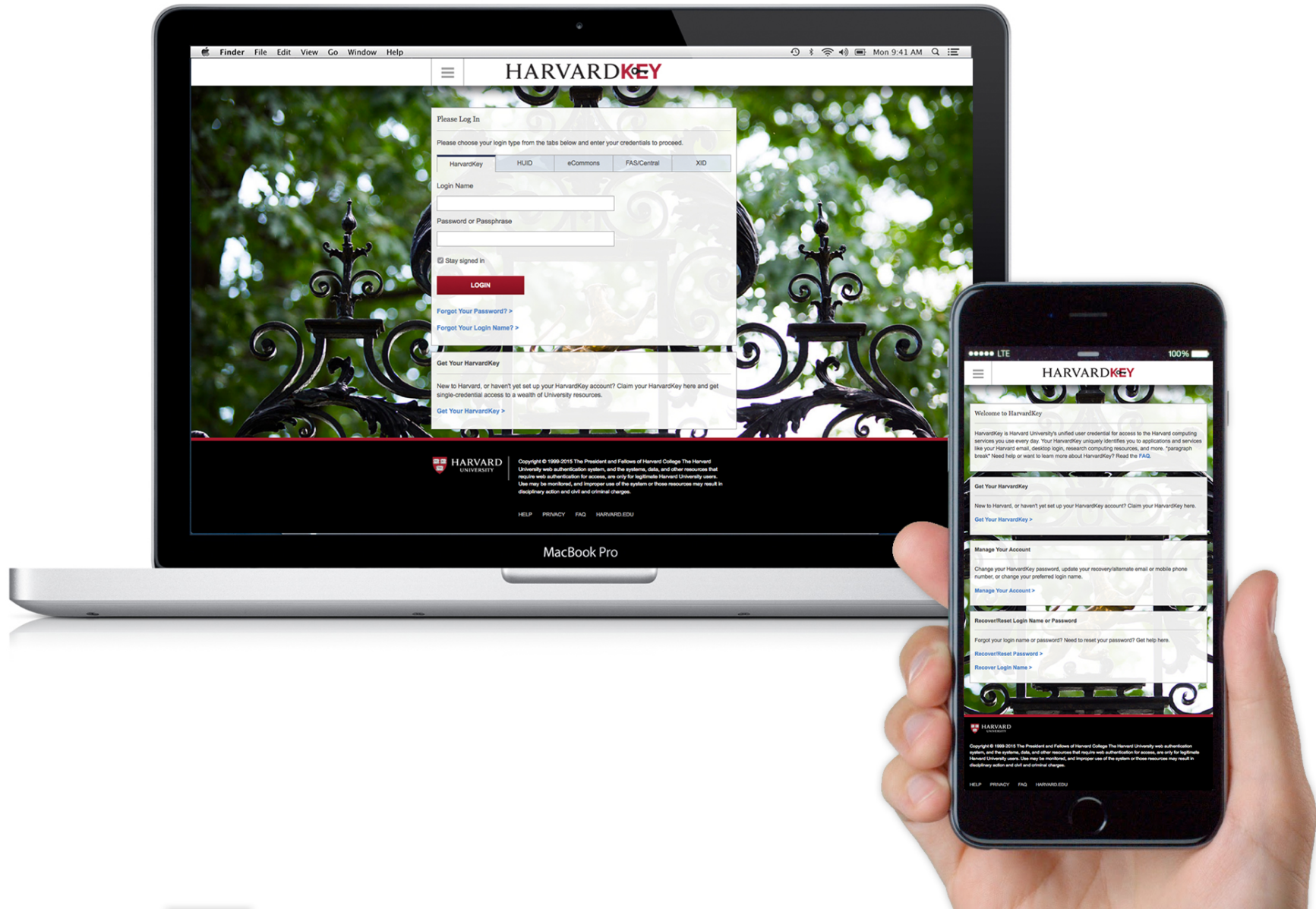
## Today's Agenda

HARVARDKEY

- Video: Introducing HarvardKey
- Benefits of HarvardKey
- The Power of One
- HarvardKey Demo
- Rollout Timeline
- User Scenarios
- Q & A

# Introduction: Video

# HARVARDKEY



## The Benefits



**HarvardKey is a unifying credential that enables access to the Harvard Web resources you use every day using a *single* login name and password.**

- Successor to Harvard's current PIN System
- New, mobile-responsive user experience for the login screen and account management suite (looks great on tablets, too!)
- Secure password (which never changes unless you decide to)
- Authentication and authorization are much more nimble
- Supports optional multifactor authentication
- Easier onboarding and off-boarding
- Supports the HUIT goal of "One Identity for Life" for any person — regardless of role — including seamless support for changes between roles, Schools, etc.

# The Power of One

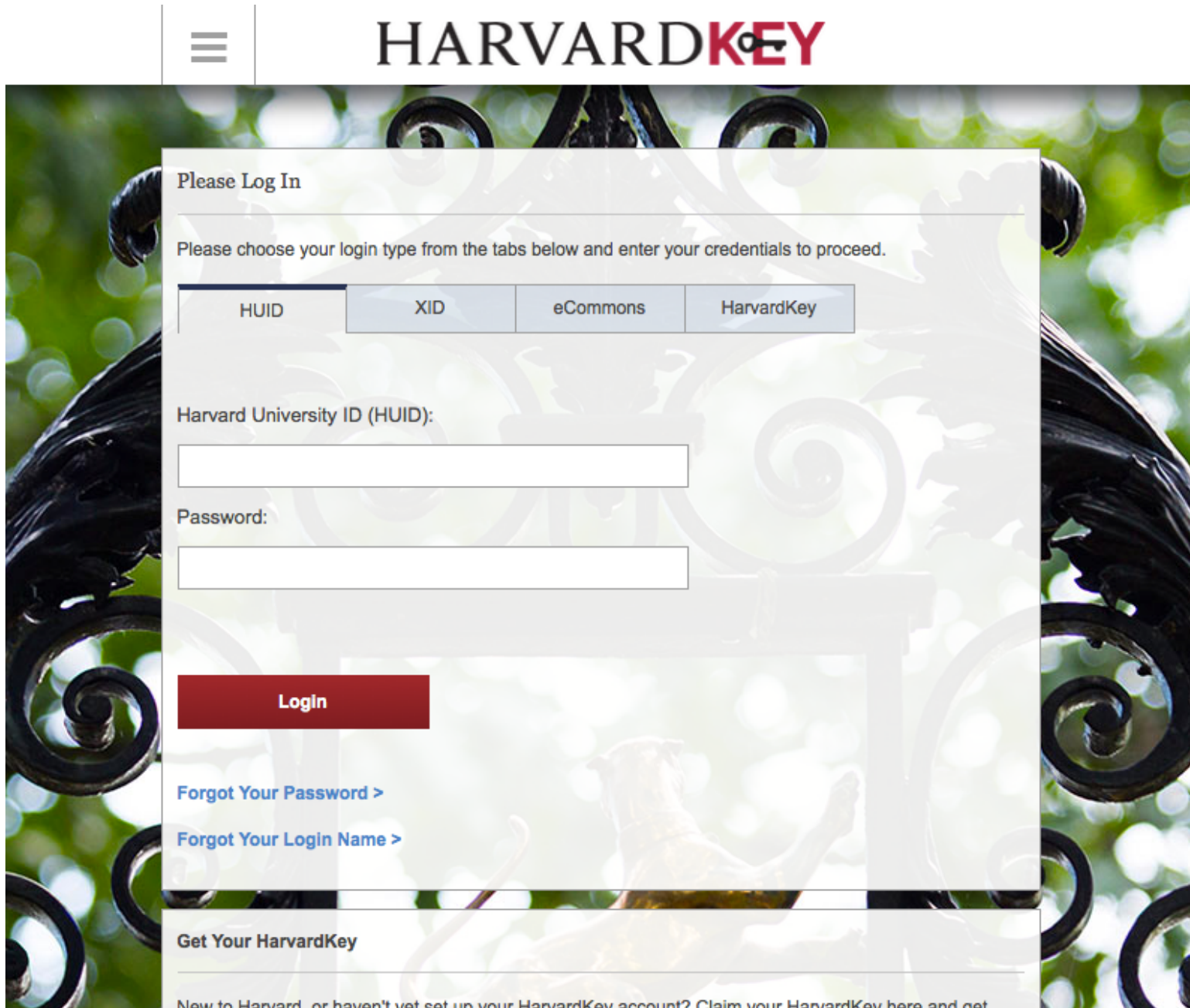
- **One** identity for your Harvard information resources
- **One** login name and password
- **One** self-service location for changing your password
- **One** service desk contact point

# HARVARDKEY



**HarvardKey Demo**

# UI Preview: Login Screen



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## HARVARDKEY

Please Log In

Please choose your login type from the tabs below and enter your credentials to proceed.

HUID	XID	eCommons	HarvardKey
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Harvard University ID (HUID):

Password:

**Login**

[Forgot Your Password >](#)

[Forgot Your Login Name >](#)

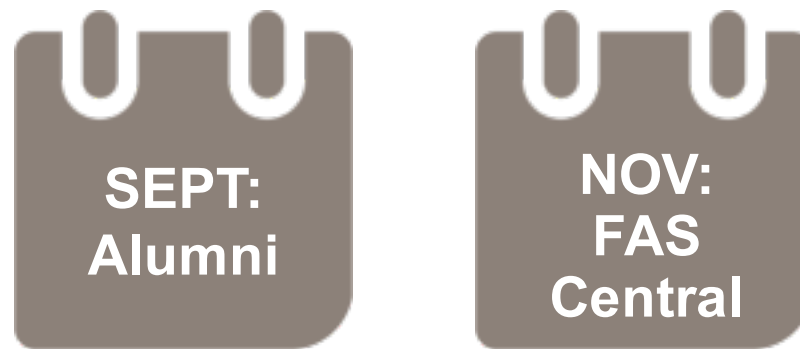
Get Your HarvardKey

New to Harvard, or haven't yet set up your HarvardKey account? Claim your HarvardKey here and get

## Rollout Timeline



You'll see changes to the old PIN login screen beginning in September, with waves of user populations invited to claim a HarvardKey soon after.



- **September 22:** New HarvardKey self-service account management functions available to all Alumni users
- **November 12:** HarvardKey available to FAS and Central Administration users following up on Harvard's IT Security Campaign
- **Within 18 months,** every Harvard Community user will be invited to onboard

## Rollout Timeline



**As we rebrand, all screens that currently contain PIN branding will be converted to HarvardKey.**

- Old Alumni credential goes away — all alumni will claim a HarvardKey
- On Nov. 12, for FAS and Central Admin:
  - New Harvard users will claim a HarvardKey during onboarding
  - All password reset requests will go through HarvardKey
  - Harvard Phone will require HarvardKey
- Rollout is coordinated with Security Campaign to reinforce strong-password requirement (including that strong passwords don't need to be periodically reset) and encourage folks to use the optional multifactor authentication
- No back-end changes to applications are anticipated

## User Scenarios



### **Oct. 1: An alumna wants to use the alumni.harvard.edu directory**

- She must claim her HarvardKey by choosing a login name, verifying recovery info, and setting a password — if all data is valid, the process takes less than five minutes
- If she doesn't have an email address on file, she needs to contact the Help Desk — but she can claim her HarvardKey the next day

### **Oct. 20: A temp is scheduled to start with the Library**

- One week before he starts, a person admin sets him up as a Person of Interest in MIDAS, designates a sponsor, chooses his role (Contractor) and sets his end date
- A claim email is to sent to the temp's "onboarding address." He claims a HarvardKey immediately and is ready to get to work on his first day!

### **Oct. 22: A Campus Services employee wants to claim a HarvardKey**

- Sorry! She must wait until the Central Admin rollout Oct. 6
- Unless she's a Harvard alumna — then she was in the Sept. 22 rollout

# Identity & Access Management Open House

IDENTITY & ACCESS MANAGEMENT

# ICE Cream Social

Thursday, Aug. 13  
3:30-5:00 p.m.  
8 Story Street, 5<sup>th</sup> Floor

 HARVARD UNIVERSITY  
Information Technology  
IDENTITY & ACCESS MANAGEMENT

[iam.harvard.edu](http://iam.harvard.edu)

The poster features a cartoon illustration of a milkman in a white uniform and cap, holding an ice cream cone, standing next to a blue ice cream truck. The truck has the Harvard University logo and the text 'HARVARD UNIVERSITY Information Technology IDENTITY & ACCESS MANAGEMENT' and the website 'iam.harvard.edu' on its side. The background is light blue with stylized white clouds, and the ground is green.

# IAM Summer Lunch & Learn Series

## Multifactor Authentication

- August 19

## Provisioning

- August 26

**Sign up online for these other sessions — and encourage your colleagues to attend, too!**

**[iam.harvard.edu/lunch-and-learn](http://iam.harvard.edu/lunch-and-learn)**

### **POI Sponsored Affiliations**

presentation is up now on our website (if you missed that one!)



Identity & Access Management

**SUMMER**  
**Lunch & Learn**  
BROWN BAG SERIES

# Questions?

Learn more at [iam.harvard.edu](https://iam.harvard.edu)

Contact us at [iam@harvard.edu](mailto:iam@harvard.edu)

# Thank you!



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