

IAM PI-12 Summary Report

PI-12 Goals	Scope	Features	% Complete			
Cloud Migration - LDAP	Expand Enterprise HLDAP system to allow the decommissioning of 2 legacy LDAP systems and support the migration to the cloud by the end of June. Additionally improve, harden, and stabilize the HLDAP infrastructure to allow for expanded requirements.	Total: 8 In Progress: 8 Complete: 0				
Customer Commitments	Twelve significant customer commitments. Examples include provisioning HKS AD from University IAM systems, Office365 opt-in design for delivery in March, addressing FAS lapsed student system access, allowing Harvard to become an InCommon Research and Scholarship entity, and partnering with the HUIT Messaging and Communication Team on critical planning efforts for O365.	Total: 12 In Progress: 4 Complete: 1	8%			
Cloud Migrations	Continue efforts to move all IAM systems out of the 60 Oxford Street datacenter by 6/30/18. Most efforts involve creating Cloud based alternatives to services that live in 60 Oxford Street and then make significant changes to legacy IAM systems to no longer use systems on premise	Total: 7 In Progress: 2 Complete: 0				
Security and Stability	Address issues that will make the IAM systems more manageable, more protected and predictable for customers	Total: 6 In Progress: 3 Complete: 0				
All Features	Key IAM Commitments for FY'18: - Provisioning to HKS Active Directory (11/4) - Opt-In functionality for Office365 via HarvardKey for students (3/22) - All servers out of the 60 Oxford Street Datacenter (6/30)	Total: 33 In Progress: 17 Complete: 1	3%			
Updated: 10/24	25% of PI-12 time complete (16 weeks w/ holidays)	3% of features are completed				
New Features Added after Commitment	Features moved from 'To Do' to 'In Progress'	Deferred or Cancelled	Completed Features			
Sprint 1 (9/27 - 10/10) * Committed: 33 features * In Progress: 12 (36%) * To Do: 20 (61%) * Completed: 1 (3%)	HKS Provisioning to AD Release; Complete HLDAP Shadow Tier with new Schema; Trim records in H-LDAP that were provisioned early on; HU-LDAP Attributes Database view: Phones and Address; HU-LDAP Connectors and Provisioning via IIQ; O365 Self Service Opt In Design; XID Attributes Database view; Readonly Database customers to the cloud; Prioritized Security / Stability Improvements for KeyAuth (CAS); Change HLDAP account creation processes for Alumni; FAS LDAP retirement strategy; Clinical Email for HLS Students Design		Release InCommon/REFEDS Research and Scholarship entity category attributes from HarvardKey IdP			
Sprint 2 (10/11 - 10/24) * Committed: 33 features * In Progress: 17 (52%) * To Do: 15 (45%) * Completed: 1 (3%)	XID Connector and Provisioning via IIQ; XID Apps changed to point to HLDAP including password via IIQ; Prevent non-eligible persons of claiming (SS Release) via Code Deploy; Participate in vendor review of Broadcast Communication Vendor RFP; Implement a revised approach to identify deceased employees					
Sprint 3 (10/25 - 11/7)						
Sprint 4 (11/8 - 11/28)						
Sprint 5 (11/29 - 12/12)						
Sprint 6 (12/13 - 1/2)						
HIP Sprint (1/3 - 1/16)						
Final						
Operational Activities						
Sprint	# of Change Release Tickets	Onboarding In-flight	Onboarding Completed	# of Tickets Updated	# of Tickets Resolved by Ops/ Accounts Team	Priority 1 & 2 Incidents
1: 9/27 - 10/10	26	7	4	809	475	10/2/17: 2:request to remove the memberOf attribute from the CAS configuration for wiki.harvard.edu 10/10/17: 2: New IdP entries needed for 5 impacted Salesforce entities prior to SF release.
2:10/11 - 10/24	11	8	7	1060	467	None
3: 10/25 - 11/7						
4: 11/8 - 11/28						
5: 11/29 - 12/12						
6: 12/13 - 1/2						
HIP: 1/3 - 1/16						
Total	37	15	11	1,869	942	2