

IAM PI-12 Summary Report

PI-12 Goals	Scope		Features	% Complete		
Cloud Migration - LDAP	Expand Enterprise HLDAP system to allow the decommissioning of 2 legacy LDAP systems and support the migration to the cloud by the end of June. Additionally improve, harden, and stabilize the HLDAP infrastructure to allow for expanded requirements.		Total: 8 In Progress: 7 Complete: 0			
Customer Commitments	Twelve significant customer commitments. Examples include provisioning HKS AD from University IAM systems, Office365 opt-in design for delivery in March, addressing FAS lapsed student system access, allowing Harvard to become an InCommon Research and Scholarship entity, and partnering with the HUIT Messaging and Communication Team on critical planning efforts for O365.		Total: 12 In Progress: 3 Complete: 1	8%		
Cloud Migrations	Continue efforts to move all IAM systems out of the 60 Oxford Street datacenter by 6/30/18. Most efforts involve creating Cloud based alternatives to services that live in 60 Oxford Street and then make significant changes to legacy IAM systems to no longer use systems on premise		Total: 7 In Progress: 1 Complete: 0			
Security and Stability	Address issues that will make the IAM systems more manageable, more protected and predictable for customers		Total: 6 In Progress: 1 Complete: 0			
All Features	Key IAM Commitments for FY'18:	- Provisioning to HKS Active Directory (11/4) - Opt-In functionality for Office365 via HarvardKey for students (3/22) - All servers out of the 60 Oxford Street Datacenter (6/30)	Total: 33 In Progress: 12 Complete: 1	3%		
Feature Progress	10/4	6% of PI-11 time is complete (16 weeks w/ holidays)	3% of features are completed			
	New Features Added after Commitment	Features moved from 'To Do' to 'In Progress'	Deferred or Cancelled	Completed Features		
Sprint 1 (9/27 - 10/10)		HKS Provisioning to AD Release; Complete HLDAP Shadow Tier with new Schema; Trim records in H-LDAP that were provisioned early on; HU-LDAP Attributes Database view: Phones and Address; HU-LDAP Connectors and Provisioning via IIQ; O365 Self Service Opt In Design; XID Attributes Database view; Readonly Database customers to the cloud; Prioritized Security / Stability Improvements for KeyAuth (CAS); Change HLDAP account creation processes for Alumni; FAS LDAP retirement strategy; Clinical Email for HLS Students Design		Release InCommon/REFEDS Research and Scholarship entity category attributes from HarvardKey IdP		
* Committed: 33 features						
* In Progress: 12 (36%)						
* To Do: 20 (61%)						
* Completed: 1 (3%)						
Sprint 2 (10/11 - 10/24)						
Sprint 3 (10/25 - 11/7)						
Sprint 4 (11/8 - 11/28)						
Sprint 5 (11/29 - 12/12)						
Sprint 6 (12/13 - 1/2)						
HIP Sprint (1/3 - 1/16)						
Final						
Operational Activities						
Sprint	# of Change Release Tickets	Onboarding In-flight	Onboarding Completed	# of Tickets Touched by Ops/ Accounts Team	# of Tickets Resolved by Ops/ Accounts Team	Priority 1 & 2 Incidents
1: 9/27 - 10/10	26	7	4	980	478	0
2: 10/11 - 10/24						
3: 10/25 - 11/7						
4: 11/8 - 11/28						
5: 11/29 - 12/12						
6: 12/13 - 1/2						
HIP: 1/3 - 1/16						
Total	26	7	4	980	478	0