

## IAM Program Increment (PI) 17 Status Report

Goals Summary				updated	3/21/19		
Planned Scope		Features		% Done			
Stability	IIQ Upgrade Stabilization - <b>COMPLETE</b> HarvardKey AuthN Release Stabilization - <b>COMPLETE</b> Allow Library Research Assistants to be a role on a person's permanent HUIDs - <b>COMPLETE</b> IAM Identity registry patch/upgrade - <b>COMPLETE</b> Update existing Email Ledger with all known Google NickNames		Total	5	80%		
			In Progress	1			
			Complete/Deferred	4			
			Additional Objectives Completed				
Improvements	Self-service for 0365 DUO - <b>COMPLETE</b> Grouper Upgrade to 2.4 HMS Phase 1 KeySS Verbiage changes/enhancements - <b>COMPLETE</b> Make additional target specific data available to Qlik and ad-hoc queries		Total	5	40%		
			In Progress	3			
			Complete/Deferred	2			
			Additional Objectives Completed				
ITCRB	ITCRB HarvardKey Light Project Planning ITCRB - Broadcast Communications (MessageMe) integration		Total	2			
			In Progress	2			
			Complete/Deferred				
			Additional Objectives Completed				
Customer Commitments	Support the Spring 2019 Email Onboarding Cycle		Total	1			
			In Progress	1			
			Complete/Deferred				
			Additional Objectives Completed				
% of PI Time Elapsed <i>(14w in total)</i>	45%	IAM Commitments for FY'19	Protect O365 with Two Factor - <b>COMPLETE</b> Partner with HLS/HMS for Provisioning - <b>In Progress</b> Critical Upgrades (Authentication / IIQ / Grouper) - <b>In Progress</b> Determine solution for XID replacement to integrate with HarvardKey platform - <b>In Progress</b> Provision Groups to Active Directory		Total	13	46%
					In Progress	7	
					Complete/Deferred	6	
					Additional Completed		

### Sprint Summary

		New Feature(s) after PI Start	Features moved from 'To Do' to 'In Progress'	Deferred or Cancelled	Completed Features
<b>Sprint 1 (1/14 - 1/22)</b>	<i>1w elapsed</i>	Planned 13 features In Progress 5 38% To Do 8 62% Complete/Deferred Additional Completed	- IIQ Upgrade Stabilization - Self-service for 0365 DUO - HarvardKey AuthN Release Stabilization - Allow Library Research Assistants to be a role on a person's permanent HUIDs - ITCRB HarvardKey Light Project Planning		
<b>Sprint 2 (1/23 - 2/5)</b>	<i>3w elapsed</i>	Planned 13 features In Progress 8 62% To Do 5 38% Complete/Deferred Additional Completed	- IAM Identity registry patch/upgrade - Update existing Email Ledger with all known Google NickNames - HMS Phase 1		
<b>Sprint 3 (2/6 - 2/19)</b>	<i>5w elapsed</i>	Planned 13 features In Progress 10 77% To Do 1 8% Complete/Deferred 2 15% Additional Completed	- Grouper Upgrade to 2.4 - ITCRB - Broadcast Communications (MessageMe) integration - Support the Spring 2019 Email Onboarding Cycle - Make additional target specific data available to Qlik and ad-hoc queries		- IIQ Upgrade Stabilization - Self-service for 0365 DUO
<b>Sprint 4 (2/20 - 3/5)</b>	<i>7w elapsed</i>	Planned 13 features In Progress 10 77% To Do 0 0% Complete/Deferred 1 8% Additional Completed			- Allow Library Research Assistants to be a role on a person's permanent HUIDs
<b>Sprint 5 (3/6 - 3/19)</b>	<i>9w elapsed</i>	Planned 13 features In Progress 7 54% To Do 0 0% Complete/Deferred 6 46% Additional Completed			- HarvardKey Authorization Release Stabilization
<b>Sprint 6 (3/20 - 4/2)</b>	<i>11w elapsed</i>	Planned features In Progress 0% To Do 0% Complete/Deferred 0% Additional Completed			

Sprint	Harvard Keys Claimed	# Changes Processed	Application Onboarding Tickets In-Flight	Completed	Service Now Tasks In-Flight	Completed	# Tickets Updated	# Tickets Resolved	Open Tickets	Duplicate / Overwritten IDs	Priority 1 & 2 Incidents
1: 1/14 - 1/22	1,211	4	17	9	14	11	665	340	271	8	1/16: 1: Authentication issues after Key claiming (3h) 1/22: 1: Authentication issues after Key claiming (2h)
2: 1/23 - 2/5	2,783	7	18	9	14	32	1,402	685	198	19	n/a
3: 2/6 - 2/19	1,336	11	20	12	10	24	1,229	476	147	12	n/a
4: 2/20 - 3/5	1,787	12	18	10	9	4	977	375	183	28	2/23: 1: HarvardKey Authentication System Upgrade - Interruption of applications
5: 3/6 - 3/19	2,223	9	18	15	18	12	752	437	624	13	3/6: 1: HarvardKey Authentication Issues
6: 3/20 - 4/2											
<b>Quarterly Total</b>	9,340	43	-	55	-	83	5,025	2,313	-	80	3
<b>Fiscal Year to Date (7/4/18 - now)</b>	33,628	149	-	207	-	415	18,642	9,468	-	199	14